

REPOSITORY OF RESOURCES

Educating and training newcomers on employment, benefit entitlements & tenants' rights

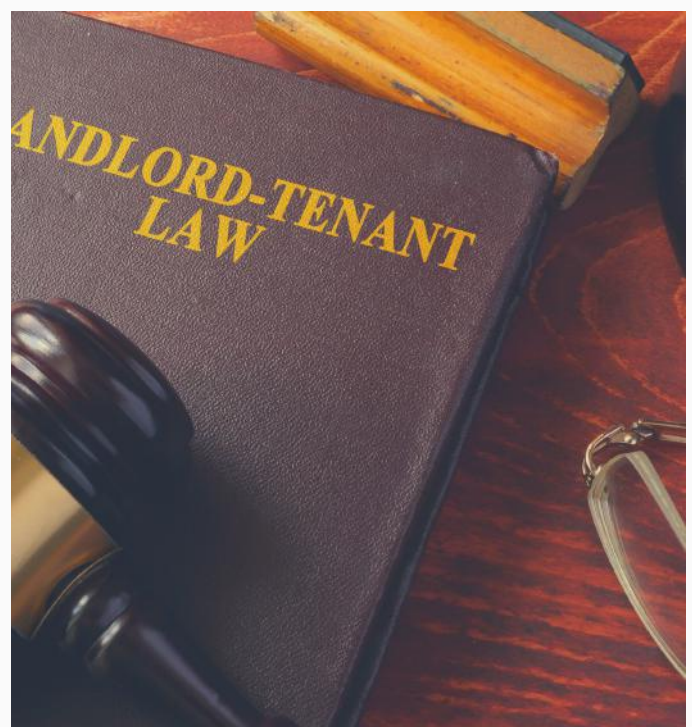
POPULAR QUESTIONS DURING COVID-19

COMMON LEGAL QUESTIONS

Tenant's Rights

- Can I be evicted during COVID-19?
- Can I cancel my lease because of the pandemic?
- Can my landlord raise my rent during the COVID-19 pandemic?
- I can't pay my rent because of COVID-19. Will this affect my credit?
- Are Landlord and Tenant Board (LTB) hearings going ahead in the COVID-19 pandemic?
- What if my landlord says they can evict me without an LTB order?
- I owe rent. Should I sign a payment agreement?
- Do I have to give my landlord information about my health?
- Can my landlord ban visitors because of COVID-19?

THE INFORMATION LISTED IN THIS RESOURCE HAS BEEN DEVELOPED BY **STEPS TO JUSTICE**, AN ORGANIZATION THAT PROVIDES RELIABLE AND PRACTICAL INFORMATION ON COMMON LEGAL PROBLEMS IN ONTARIO.



TENANTS' RIGHTS

CONTINUED

Advocacy Centre for Tenants Ontario (ACTO): Information about being a renter in Ontario and your rights during the pandemic: Tip Sheets (acto.ca)

[Eviction Prevention and Navigating the Landlord and Tenant Board for Community Workers](#)

COVID-19 INCOME ASSISTANCE

COMMON LEGAL QUESTIONS

[I got the CERB while on OW or ODSP. Do I have to pay it back?](#)

[I'm on OW or ODSP. Can I get other income help during COVID-19?](#)

[What benefits are available to help during COVID-19?](#)

[Can I get emergency income help during COVID-19?](#)

[What is Ontario's Emergency Assistance Program?](#)

[How do I get the COVID-19 Disability Benefit?](#)

[Can I get extra time to submit my ODSP documents because of COVID-19?](#)



[Can I send emails instead of originals documents to ODSP or OW?](#)

[Are my OW employment assistance activities cancelled during COVID-19?](#)

[What information do I need about my immigration status to qualify for OW?](#)

[Are Social Benefits Tribunal hearings still happening during COVID-19?](#)

[I don't have status in Canada. Can I get financial assistance from OW?](#)

EMPLOYMENT AND WORK QUESTIONS

The CERB has ended. Will I be able to get EI?

I got the CERB but did not qualify. What can I do?

How will getting the CERB affect how much income tax I have to pay?

Who qualifies for the Canada Recovery Benefit (CRB)?

Who can get the Canada Recovery Sickness Benefit (CRSB)?

Who can get the Canada Recovery Caregiver Benefit (CRCB)?

Can I apply for Employment Insurance (EI) if I'm in quarantine?

EI if my employer reduces my hours of work?
Do I have to get a doctor's note if I'm sick because of COVID-19?

How do I get a copy of my Record of Employment (ROE)?

I have COVID-19. Can I take time off work?

I don't want to go to work because of COVID-19. Can my employer fire me?

My workplace is not clean and I'm worried about COVID-19. What can I do?

Can my employer make me sign a form saying it's not their fault if I get COVID-19?

I work in health care. What safety steps does my employer have to take?

What if my work changes in a major way because of COVID-19?



Can my employer make me use vacation time during COVID-19?

Can my employer lay me off temporarily because of COVID-19?

Can my employer lay me off permanently because of COVID-19?

Can I stay home from work to care for a child or other family member?

How does constructive dismissal work during COVID-19?

I'm worried about going to work because of COVID-19. What can I do?

When can I take a leave from work because of COVID-19?

Can my employer make me take a COVID-19 test? I'm a Personal Support Worker (PSW), do I get a pay raise?

I heard essential workers are getting a pay raise. How does this work?